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Lodging & Tourism Industry Awards Top Staff and Hotel Programs at 2014 “Stars of the Industry” Luncheon

Phoenix, AZ – (December 2014) –The shining stars of the hospitality and tourism industry were celebrated at the annual [Arizona Lodging & Tourism Association’s](#) (AzLTA) **Stars of the Industry** awards luncheon, held last week at the Westin Kierland Resort & Spa.

The Stars of the Industry award was created more than 40 years ago by the American Hotel & Lodging Association to recognize outstanding accomplishments in the lodging industry. While the categories have evolved over the years, the concept is still the same: to honor lodging and tourism employees who best symbolize the quality service of the industry.

The 2014 Stars of the Industry Winners

Outstanding Manager of the Year

Donal Drayne, Catering Sales Manager, The Westin La Paloma Resort & Spa

Outstanding Employee of the Year

Camilo Casiano, Steward, Enchantment Resort

Tourism Manager of the Year

Alicia Oros, Operations Manager, LandCorp

Tourism Employee of the Year

Joanne Hudson, Public Relations Specialist, Flagstaff Convention & Visitors Bureau

Front of the House Manager of the Year, Small Property

Teagan Tudor, Wedding Event Manager, L’Auberge de Sedona

Front of the House Manager of the Year, Large Property

Melissa McKenna, Director of Banquets, Arizona Biltmore

Heart of the House Manager of the Year, Small Property

Cameron Carlin, Assistant Director of Human Resources, The Boulders Resort

Heart of the House Manager of the Year, Large Property

Tom Kibler, Director of Property Operations, Hilton Tucson El Conquistador

Food & Beverage Employee of the Year, Small Property

Ellen Petrucci, Gatehouse Attendant, Residence Inn by Marriott

Food & Beverage Employee of the Year, Large Property

Susie Cook, Banquet Captain, Hyatt Regency Phoenix

Guest Service Employee of the Year, Small Property

Angela Richwine, Guest Service Agent, Best Western Royal Sun Inn & Suites

Guest Service Employee of the Year, Large Property

Regan Copeland, Concierge, Tempe Mission Palms

Housekeeping Employee of the Year, Small Property

John Hamblen, Engineer, Enchantment Resort

Housekeeping Employee of the Year, Large Property

Damilca Ruiz Ortega, Stylist, Renaissance Phoenix Downtown Hotel

Property Achievement awards in four categories were also announced at the event.

These awards highlight programs that showcase the involvement of multiple employees and departments which go above and beyond to build a better community internally and externally.

Community Service

The Phoenix Marriott Tempe at The Buttes

Guest Relations, Lodging

Arizona Grand Resort & Spa

Special Event: One Time

The Phoenician, "25th Anniversary"

Special Event: Ongoing

Fairmont Scottsdale Princess, "Christmas at the Princess"

Special Event Ongoing, Tourism

University of Phoenix Stadium, "Festival Fiesta Volleyball Tournament"

For more detailed information on individual winners, please contact AzLTA at (602) 604-0729. Images are also available upon request.

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