



May 11, 2020

The Honorable Nancy Pelosi
 Speaker of the House
 U.S. House of Representatives
 Washington, DC 20515

The Honorable Kevin McCarthy
 Republican Leader
 U.S. House of Representatives
 Washington, DC 20515

The Honorable Mitch McConnell
 Majority Leader
 U.S. Senate
 Washington, DC 20510

The Honorable Chuck Schumer
 Democratic Leader
 U.S. Senate
 Washington, DC 20510

Dear Speaker Pelosi, Leader McConnell, Leader Schumer & Leader McCarthy:

On behalf of the undersigned organizations representing America’s hospitality, travel, restaurant, retail, gaming, attractions, and entertainment industries, we thank you for your steadfast leadership in guiding our nation through this unprecedented health and economic crisis. As customer-centric industries whose employees interact with the general public in physical locations on a constant basis, we write in support of Congressional efforts to create a targeted and limited safe harbor from liability for companies that implement federal public health guidelines related to the transmission of COVID-19.

Many of our member companies are providing necessary goods, services and opportunities for Americans to return to work, and have taken extraordinary measures to protect the safety and well-being of our guests and employees while following government health guidelines in good faith. We fear that without Congressional action, the threat of litigation – even for those companies that have followed federal public guidelines, but employees or customers still contract COVID-19 due to the extremely contagious nature of the virus – will mire our recovery and negatively impact the economy writ large by injecting great uncertainty and risk into the ability of our businesses to operate during the pandemic.

While some of our members have continued to operate throughout the COVID-19 health crisis to provide food, goods and services to the public, others are taking steps to prepare their businesses to safely reopen and create opportunities for Americans to return to work when restrictions are lifted. In all cases, the top priority has been the safety of our guests and employees, and our member companies are doing all that they can to safely and responsibly keep their doors open. That is

why our associations have been working with member companies, government officials, health experts, and others to devise industry-specific protocols to mitigate the transmission of COVID-19 and address future public health emergencies.¹

Evolving information about COVID-19 and differences in federal, state, and local guidelines, however, have created legal uncertainty. As a result, companies that diligently implement safety protocols and rely in good faith on public health recommendations and guidelines nonetheless face the prospect of substantial litigation based on virus transmission. These suits do nothing to reduce transmission of COVID-19 but threaten the ability of companies to provide much-needed services and opportunities for Americans to return to work. Consumer-facing businesses should be able to rely on the safety guidelines and reopening parameters issued by experts without the threat of liability for following that guidance. These businesses should instead be permitted to focus their strained resources on revitalizing operations and growing jobs for American workers.

Congress has acted in the past to provide limited safe harbors from liability in the face of a public crisis. We ask that you do so again.

We stand ready to work with you in this critical moment to help stabilize our economy and support our impacted employees.

Sincerely,

Airlines for America
American Gaming Association
American Hotel & Lodging Association (AHLA)
American Society of Travel Advisors
Asian American Hotel Owners Association (AAHOA)
Global Business Travel Association
Home Care Association of America
International Association of Amusement Parks and Attractions (IAAPA)
International Franchise Association
Latino Hotel Association
National Association of Black Hotel Owners, Operators and Developers
National Association of Theatre Owners
National Council of Chain Restaurants
National Restaurant Association
National Retail Federation
Retail Industry Leaders Association
U.S. Travel Association
Alabama Restaurant & Hospitality Association
Alabama Retail Association
Alaska Hotel & Lodging Association
Alliance of Wisconsin Retailers
Arizona Lodging & Tourism Association
Arizona Retailers Association
Arkansas Grocery and Retail Association
Arkansas Hospitality Association
Association of Lodging Professionals
California Hotel & Lodging Association

California Retailers Association
Casino Association of Indiana
Cincinnati Hotel Association
Coalition of Franchise Associations
Colorado Hotel & Lodging Association
Connecticut Lodging Association
Connecticut Retail Merchants Association
Deadwood Casino Association
Delaware Hotel & Lodging Association
Elevanta
Florida Restaurant & Lodging Association
Florida Retail Federation
Franchise Business Services
Franchise Management Advisory Council
Georgia Hotel & Lodging Association
Hospitality Maine
Hospitality Minnesota
Hotel Association of New York City
Hotel Association of Washington DC
Idaho Lodging & Restaurant Association
Idaho Retailers Association
Illinois Casino Gaming
Illinois Hotel & Lodging Association
Illinois Retail Merchants Association
Indiana Restaurant & Lodging Association
Iowa Gaming Association
Iowa Retail Federation
Kentucky Retail Federation
Louisiana Casino Association

¹ See, e.g., [American Hotel and Lodging Association's Industry-Wide Cleaning Standards and "Safe Stay" Initiative](#); [U.S. Travel Association's Industry Guidance for Promoting Health and Safety of All Travelers](#); [National Restaurant Association's ServSafe Guidance for restaurant reopening](#); [National Retail Federation's "Operation Open Doors"](#);

Louisiana Retailers Association
Lowcountry Hospitality Association
Maryland Association of Chain Drug Stores
Maryland Food Industry Council
Maryland Hotel & Lodging Association
Maryland Retailers Association
Massachusetts Lodging Association
Michigan Restaurant & Lodging Association
National Franchisee Association
Nebraska Hotel & Lodging Association
Nebraska Retail Federation
Nevada Hotel & Lodging Association
Nevada Resort Association
New Hampshire Retail Association
New Jersey Hotel & Lodging Association
New Jersey Restaurant & Hospitality Association
New Jersey Retail Merchants Association
New Mexico Retail Association
New York State Hospitality & Tourism Association
North Carolina Restaurant and Lodging Association
North Carolina Retail Merchants Association
North Dakota Retail Association
Ocean City, MD Hotel-Motel-Restaurant Association
Ohio Council of Retail Merchants
Ohio Hotel & Lodging Association
Oklahoma Hotel & Lodging Association
Oregon Restaurant & Lodging Association
Pennsylvania Restaurant & Lodging Association
Pennsylvania Retailers Association
Regulatory Management Counselors, P.C.
Retail Association of Maine

Michigan Retailers Association
Minnesota Retailers Association
Mississippi Gaming & Hospitality Association
Missouri Retailers Association
Missouri Tire Industry Association
Montana Lodging & Hospitality Association
Montana Restaurant Association
Montana Retail Association
Retail Association of Nevada
Retail Council of New York State
Retailers Association of Massachusetts
Rhode Island Hospitality Association
Small Business & Entrepreneurship Council
South Carolina Restaurant & Lodging Association
South Carolina Retail Association
St. Louis Area Hotel Association
Tennessee Hospitality & Tourism Association
Texas Hotel & Lodging Association
Texas Retailers Association
Tri State Jewelers Association
Unique Lodging of Ohio
Utah Tourism Industry Association
Vermont Chamber of Commerce
Vermont Retail and Grocers Association
Virginia Restaurant, Lodging, and Travel Association
Washington Hospitality Association
Washington Retail Association
West Virginia Hospitality & Travel Association
Wisconsin Hotel & Lodging Association
Wyoming Lodging & Restaurant Association